## HOPE - Health Outcomes Project and Evaluation (683) 1/8/2017

| Positive Response<br>Questions - Higher is<br>Better   | The<br>Practice | Johnson | Huynh-<br>Duc | Lawson | Hill   | DeEtte |
|--|-----------------|---------|---------------|--------|--------|--------|
| Answers questions about my health  | 92.5%           | 94.1%   | 100.0%        | 84.6%  | 91.7%  | 100.0% |
| Asks me questions so that he or she understands my health problems   | 83.1%           | 88.2%   | 100.0%        | 69.2%  | 75.0%  | 100.0% |
| Understands my concerns about my health conditions   | 88.7%           | 94.1%   | 100.0%        | 76.9%  | 83.3%  | 100.0% |
| Is concerned about my understanding of my health   | 79.3%           | 87.5%   | 100.0%        | 61.5%  | 58.3%  | 100.0% |
| Pays attention to what I say about my health condition   | 84.9%           | 94.1%   | 100.0%        | 69.2%  | 75.0%  | 100.0% |
| Tries to find the answers to my health problems  | 86.8%           | 94.1%   | 100.0%        | 76.9%  | 75.0%  | 100.0% |
| Takes my health concerns seriously   | 88.7%           | 94.1%   | 100.0%        | 76.9%  | 83.3%  | 100.0% |
| Is honest with me about my health  | 92.5%           | 94.1%   | 100.0%        | 92.3%  | 83.3%  | 100.0% |
| Is patient   | 86.8%           | 94.1%   | 100.0%        | 76.9%  | 75.0%  | 100.0% |
| Treats me with kindness  | 85.0%           | 88.2%   | 100.0%        | 61.5%  | 83.3%  | 100.0% |
| Presents me with all of the treatment options  | 84.9%           | 88.2%   | 100.0%        | 69.2%  | 75.0%  | 100.0% |
| Is knowledgeable about my health condition   | 96.2%           | 100.0%  | 100.0%        | 92.3%  | 91.7%  | 100.0% |
| Explains my health condition in detail   | 81.2%           | 88.2%   | 100.0%        | 69.2%  | 75.0%  | 87.5%  |
| Treats me as she or he would want to be treated  | 90.6%           | 94.1%   | 100.0%        | 84.6%  | 83.3%  | 100.0% |
| Approaches my treatment with a positive attitude   | 94.4%           | 94.1%   | 100.0%        | 92.3%  | 91.7%  | 100.0% |
| Feel comfortable telling my health care provider about my health concerns  | 96.2%           | 94.1%   | 100.0%        | 92.3%  | 100.0% | 100.0% |
| Am able to make health-related decisions because of the information provided by my health care provider              | 94.4%           | 94.1%   | 100.0%        | 84.6%  | 100.0% | 100.0% |
| Negative Response  | The             |         | Huynh-        |        |        |        |
| Questions - Lower is   | Practice        | Johnson | Duc           | Lawson | Hill   | DeEtte |
| Better   |                 |         |               |        |        |        |
| Is in a hurry when he or she is seeing me  | 13.2%           | 6.3%    | 0.0%          | 38.5%  | 25.0%  | 25.0%  |
| Makes me feel that I am bothering him or her with my medical concerns  | 3.8%            | 0.0%    | 0.0%          | 15.4%  | 8.3%   | 25.0%  |
| Has been rude to me  | 5.7%            | 0.0%    | 0.0%          | 23.1%  | 8.3%   | 37.5%  |
| Have avoided telling my health care provider about my health because I am afraid of what he or she will think or say | 5.7%            | 5.9%    | 0.0%          | 16.7%  | 8.3%   | 25.0%  |